



SALES LETTER FOR WHOLESALE PURCHASE

Number : 0510.000.2015

Subject : Wholesale Pricelist

To : Import Client
On the premises

Dear Sir / Madam,

As per our information on service and superiority in website exoticpearl-info.com, hereby we reaffirmed you of terms and condition in order to purchase wholesales products.

1. We accepts request as in no minimum order. As for the period of production would be depends on our craftsmen. In this case, we must discuss to our team regarding the process of the request project. We will inform you maximum 4-7 days according to Indonesian time, since we have received your wholesale purchase
2. As in the pricelist, you can check to our website : www.en.exotic-pearl.com . Those are in dollar price (USA). Each product will have discount up to 2% if buyer purchase in minimum order 5 -10 jewellery, 5% to each items in 11- 25 products. As for above 25 products, we will give you discount up to 7% .
3. We will check and rechecked to all your requirements before we get start to work on your request, so that there will be no misscommunication between our contract.
4. Some of service and warranty that you will achieved from us :

a. Warranty money back 100% :

- If we evidently shipped fake pearls and gold-content that were not accordance to your request. Warranty money back will not include in postage to your site. However, we need to ask to third parties, in this case professional and jewelry expert, to give their opinion about it.

- If the jewellery that you received were damaged, yet we will ask you first if you need to exchange those broken jewellery. You will get free postage from us to return those broken jewellery if you choose to exchange them. Before you send them, we need proof as in pictures of them in order to be added to our database. As in postage from us to yours, there will be charge on you.

b. You can ask for jewelry service (re-size, plated, metal plated, change pearl size or pearl type), with cost, terms and require condition.

c. In order to fulfill your expectation, you will get update periodically about the process of those jewellery. We will send you the pictures of them. We receives complain if you don't like with the results. In this matter, before we shipped them to you, our craftsmen will fix and improve them as you expected.

d. As in gold jewellery, you will get warranty safe shipment. The price of gold jewelry has include internasional shipping security. However, they are not include postage and international taxed.

For more details about the total amount of your purchase, please send the pictures first, so we can calculate them.